

TECHNOLOGY TRANSFER PRESENTS

# CHRISTOPHER BRADLEY

---

## PRACTICAL DATA QUALITY MANAGEMENT

---

ONLINE LIVE STREAMING

DECEMBER 5-6, 2022



info@technologytransfer.it  
www.technologytransfer.it

## ABOUT THIS SEMINAR

Information is at the heart of all organizations, akin to blood flowing through its arteries and veins. However, all too often Information is not professionally managed with the rigour and discipline that it demands. Nonetheless the implications of poorly managed information can be catastrophic, from ICO and other regulatory sanctions ultimately to business collapse. Professor Joe Peppard summed it up when he said “*The very existence of an organisation can be threatened by poor data*”. This course will provide the rationale why Information Management is critical, and provide methods and practices for addressing key Information Management challenges.

The course also prepares students to sit the Data Quality Management specialist CDMP examination.

This 2-day Data Quality Management course address the key aspects of Data Quality Management & provides practical take away actions that will enable you to start a Data Quality initiative in your organisation. The course draws up the Data Quality discipline as defined in the DAMA body of knowledge (DMBoK). Taught by an industry recognized DAMA DMBoK(2.0) author and CDMP(Master) this course provides a solid foundation and shows the context of Data Quality within the complete Information Management spectrum.

To give participants a firm grounding in the basics of Data Quality Management and to deep dive into the principles, processes and activities involved in creating a working Data Quality function. This 2-day class explores a framework for Data Quality Management and how to get started with a Data Quality initiative, including the key steps for achieving and sustaining Data Quality success.

### WHO SHOULD ATTEND

This 2-day course is intended for personnel involved in Information Management, Data Governance, Master Data Management and/or Data Quality, initiatives including: Information Managers, Information Quality Practitioners, Executives, Technology Leaders, Business Technology Partners, Business Analysts, Enterprise Architects, Information Architects, and Data Architects. It is ideal for students preparing for the Data Quality Management specialist CDMP examination.

### WHAT YOU WILL LEARN

This course is intended to provide you with the knowledge, methods and techniques required to analyse, mature and implement Data Quality solutions within your organisation. Learning outcome form this course include:

- Categories of Data Quality issues from real world case studies and their root causes
- Why does this matter – the drivers for Data Quality and how to link Data Quality to business priorities
- The difference between “Data Quality” and “Data Quality Management” and why it matters
- The relationship between Data Quality Management and other core Information Management disciplines particularly Master Data Management, Data Modelling and Data Governance
- The necessary steps for making this happen through a practical framework
- Who is involved in making Data Quality initiatives work
- The major concepts that are fundamental to data quality management, such as a Framework for Information Quality, information life cycle, data quality dimensions, business impact techniques, root cause analysis techniques, etc.
- Where software tools and automation can play a part in a Data Quality initiative, and the key functional capabilities expected of Data Quality toolsets.

# OUTLINE

## 1. Making the case for Data Quality

- How can we make the connection between Data Quality and business needs?
- What does “Data Quality” mean in the context of business processes and can we define it?
- What is Data Quality Vs Data Quality Management and why does it matter?
- What happens when it goes wrong? We will examine many examples of Data Quality issues from real world cases and assess their implications and see how these could have been avoided

## 2. Measuring Data Quality

- What are the Dimensions of Data Quality?
- What do each of these dimensions’ mean?
- What are the pitfalls of looking at just one Data Quality dimension in isolation?
- How can we evaluate Data Quality for the Data Quality dimensions and are these applicable to the problems being faced? This is an essential step to provide the input for root cause analysis and remediation approaches
- 4 different styles and approaches to reporting Data Quality will be discussed highlighting the benefit and applicability of each

## 3. Assessing the causes & impact of poor Data Quality

- Continuing the Data Quality measurement framework, what is the relationship between DQ Dimensions, DQ Measures & DQ Metrics
- What is their applicability and how many should we include in our DQ assessments?
- What are the techniques to determine the impact of poor-quality data on the business?
- What are the benefits of increasing Data Quality and the business impacts of poor Data Quality?
- Root Cause Analysis: What really caused the problem? An approach for identifying and prioritizing the real causes of the Data Quality problems?
- Techniques for Root Cause Analysis including “5-whys” & “Fishbone”
- Developing targeted strategies for addressing the causes

## 4. A framework for improving Data Quality

- A Data Quality reference model & how to apply it.
- Starting and sustaining a Data Quality initiative: The key steps for achieving Data Quality success, and the activities & structures that are required together with the necessary steps for creating the foundation for Data Quality
- What are the typical organisation roles, responsibilities, organization structures and principles that should be in place to ensure successful Data Quality?
- How can we put all of this together into a workable framework for establishing and sustaining Data Quality in your organization?
- Now that you’ve made a start, how do you sustain Data Quality. How can we bake Data Quality (and other data considerations) into our “Business as Usual” activities to make it stick?

## 5. Automated support for improving Data Quality

- What tooling & automated support exists for Data Quality initiatives?
- What are the types and the applicability of software tools to support a Data Quality initiative?
- What is a reference architecture model for Data Quality tools, and the common functions, capabilities, and the differences between them?
- What items should we examine when selecting Data Quality tooling? An evaluation checklist will be discussed covering what to look out for

## 6. Fitting Data Quality into an overall Information Management Framework

- What is the relationship between Data Quality, Master Data Management, Data Governance & the other Information disciplines?
- What is the crucially important role of data models in a Data Quality initiative?
- How is this governed? The essential part that Data Governance undertakes
- How do we measure the success of a Data Quality initiative & the pitfalls of tactical data cleaning where the data is corrected in situ?

# INFORMATION

## PARTICIPATION FEE

€ 1100

The fee includes all seminar documentation.

## SEMINAR TIMETABLE

9.30 am - 1.00 pm  
2.00 pm - 5.00 pm

## HOW TO REGISTER

You must send the registration form with the receipt of the payment to:  
info@technologytransfer.it

TECHNOLOGY TRANSFER S.r.l.  
Piazza Cavour, 3 - 00193 Rome (Italy)  
Fax +39-06-6871102

## PAYMENT

Wire transfer to:  
Technology Transfer S.r.l.  
Banca: Cariparma  
Agenzia 1 di Roma  
IBAN Code:  
IT 03 W 06230 03202 000057031348  
BIC/SWIFT: CRPPIT2P546

## GENERAL CONDITIONS

### DISCOUNT

The participants who will register 30 days before the seminar are entitled to a 5% discount.

If a company registers 5 participants to the same seminar, it will pay only for 4.

Those who benefit of this discount are not entitled to other discounts for the same seminar.

### CANCELLATION POLICY

A full refund is given for any cancellation received more than 15 days before the seminar starts. Cancellations less than 15 days prior the event are liable for 50% of the fee. Cancellations less than one week prior to the event date will be liable for the full fee.

### CANCELLATION LIABILITY

In the case of cancellation of an event for any reason, Technology Transfer's liability is limited to the return of the registration fee only.

## CHRISTOPHER BRADLEY PRACTICAL DATA QUALITY MANAGEMENT

December 5-6, 2022

Registration fee:  
€ 1100

first name .....

surname .....

job title .....

organisation .....

address .....

postcode .....

city .....

country .....

telephone .....

fax .....

e-mail .....



Stamp and signature

If registered participants are unable to attend, or in case of cancellation of the seminar, the general conditions mentioned before are applicable.

Send your registration form with the receipt of the payment to:  
**Technology Transfer S.r.l.**  
Piazza Cavour, 3 - 00193 Rome (Italy)  
Tel. +39-06-6832227 - Fax +39-06-6871102  
info@technologytransfer.it  
www.technologytransfer.it



## **SPEAKER**

**Christopher Bradley** has spent 35 years in the forefront of the Information Management field, working for leading organisations in Information Management Strategy, Data Governance, Data Quality, Information Assurance, Master Data Management, Metadata Management, Data Warehouse and Business Intelligence. Studying Chemical Engineering at University Mr. Bradley's post academic career started for the UK Ministry of Defence where he worked on several major Naval Database systems and on the development of the ICL Data Dictionary System (DDS). His career included Volvo starting as lead data base Architect, Thorn EMI as Head of Data Management, Readers Digest Inc. as European CIO, and Coopers and Lybrand (later PWC) where he established and ran the International Data Management specialist practice. During this time he led many major international assignments including Data Management strategies, Data Warehouse implementations and establishment of Data Governance structures and the largest Data Management strategy ever undertaken in Europe. After PWC Mr. Bradley created and ran a UK Consultancy practice specializing in Information Management and led many Information Management strategy assignments in the Financial Services, Oil and Gas and Life Sciences sectors.